American Airlines

Denise Lynn Senior Vice President People

September 14, 2012

Dear Retirement Benefit Plan Participant,

Enclosed is the legally required 204(h) Notice ("Notice") to explain that the defined benefit pension plans for ground employees will be frozen effective November 1, 2012. By freezing the plans, plan members will retain any pension benefits accrued in the plans through October 31, 2012. It also means that accrued pension benefits will not increase after October 31, 2012 through future pay growth or by accruing additional years of credited service. Please refer to the enclosed Notice for further details.

If you are already receiving a pension benefit from the plan, this Notice is included for your informational purposes only and has no impact on the amount of your pension benefit payment. You will continue to receive your pension benefit just as you do today.

If you are currently an active employee, information about the replacement defined contribution benefit will be provided separately.

In order for our plan members to better understand the effects of a plan freeze, we have also enclosed a CD containing a newly revised Summary Plan Description (SPD). This SPD reflects changes to the plans as a result of the amendment to freeze the plans. It also explains the plan provisions relating to eligibility, benefits, vesting and other important information. If you are unable to access the SPD or would like a free printed version, you may request one by contacting HR Services at 1-800-447-2000.

Sincerely,

Jenice Lynn

Enclosures