

International Headquarters & Offices of the Raitroad Division & Transit, Utility, Universities and Service Division 1700 Broadway (2nd Floor) New York, NY 10019-5905 Phone: 212.259.4900

Fax: 212.265.4537 Regional Headquarters Air Transport Division

1791 Hurstview Drive Hurst, TX 76054 Phone: 817.282.2544 Fax: 817.282.1906

www.twu.org

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May 20, 2009

TWU Local Presidents International Executive Council International Executive Board International Staff OPEIU Local 153 Staff

FROM:

TO:

James C. Little, International President

RE: TWU International Staffing Changes and Internal Reorganization

Dear Sisters and Brothers:

As you know, over the last few years I have commissioned a number of major change initiatives. These initiatives were a direct result of recommendations and suggestions by our Local Presidents at our various strategic planning sessions. Overall, we have made some major progress; however, there are still some areas in which we need to continue to broaden our focus. In order to meet those needs I have authorized the following additions:

Organizational Development - Effective May 1, 2009, Ms. Tonya Gordon assumed the position as <u>Managing Director – Organizational Development</u>: As part of her over all scope we have discontinued the contract with our vendor in our arbitration and grievance management systems and we have transitioned the work in-house as part of our broader paper-to-digital management. We have developed an initial three phase approach to our transformational efforts both internal and external. In addition to the above I have assigned her to interface with our Divisions, Departments and Staff in order to analyze and recommend cross functional efficiencies. I expect we should have the review and recommendations to our International Administrative Committee completed by September/October 2009. Ms. Gordon brings a strong background in communications technology, training, organizational development and leadership skills. She earned her MBA from Texas Women's University in 2003.

<u>Strategic Resources</u> - Effective Summer 2009. Vision: to provide data and information of high quality and accurate support for our Locals' decision making thus advancing the quality of life and the economic well-being of all our members. We are currently in the process of evaluating candidates and processes.

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