

January 13, 2010

Mr. Robert Gless
AA System Coordinator
Assistant ATD Director
International Vice President
Transport Workers Union of America, AFL-CIO
1791 Hurstview Drive
Hurst, TX 76054

Intl TWU – 29d – Aircraft Maintenance Overseas Supplement

Dear Robert,

As a part of the current round of bargaining, the Company proposes to modify the June 25th, 2004 letter by the same title. Given the current competitive environment of the International travel community, it is imperative that American Airlines be able to provide a level of service comparable to our International competitors. In particular it is important to be able to utilize the International overnight/long daytime layover stations and perform scheduled as well as unscheduled work.

This ability will give scheduling more flexibility in initial aircraft routings and faster recovery from multi-OTS or weather situations. As we increase our 'long haul' routings, PEK/PVG/DEL and similar, the ability to do scheduled and unscheduled work at existing International overnight stops or layovers will lead to greater aircraft utilization and flexibility.

The ability to perform this work and scheduled checks will add value to the Customer experience on International routings. We are competing for the same business passengers as Etihad, Singapore, JAL, ANA, BA, Virgin, and Lufthansa with their well acknowledged levels of cabin conditions and aircraft service. Taking advantage of Overseas Maintenance will allow us to maintain our cabins at the premium level expected by these business customers.

Additionally, the Company needs the ability to perform SIC and ECO work on an "as needed" basis which will allow American to recover from last minute/urgent requirements more quickly and economically than at present.

If you have any questions, please contact me at 817-967-1447

Sincerely,

James B. Weel
Managing Director
Employee Relations

Cc: B. Reding
C. Romano
J. Conley
M. Tinsman
D. Videtich
HROPs Managers