

Transport Workers Union of America LOCAL 514, ATD, AFL-CIO 11945 East Pine Street Tulsa, Oklahoma 74116-2026

LINE STATIONS Tulsa, OK Memphis, TN El Paso, TX San Antonio, TX Oklahoma City, OK

Stores Update

March 15, 2011

Dear Brothers and Sisters,

In our last session of Negotiations that concluded last Friday, the stores Negotiating Committee made the decision to pass all of the remaining articles to the Company.

On Thursday, March 10, the Stores Negotiations Committee met with the Company to pass the last 9 articles. The articles that were passed to the Company included:

- * Article 4 (Compensation)
- * Article 6 (Overtime)
- * Article 7 (Holidays)
- * Article 8 (Vacations)
- * Article 34 (Sick Leave)
- * Article 40 (Pensions)
- * Article 41 (Benefits)
- * Article 42 (Job Security)
- * Article 47 (Duration of Agreement)

To view these proposed articles, please logon to the TWU Local 562 website. That web address is www.twu562.org. I want to remind our membership that this is our proposal to the Company. We will more than likely get a counterproposal from the company. We do not expect the Company to agree to our proposal in its entirety, but we do expect considerable movement from the position they had in the failed Tentative Agreement.

Further updates will be posted on the AA/TWU Negotiations link at www.TWU.org. We will update the membership with the date and location of our next session in Mediation as soon as it becomes available.

Please keep updated and thank you for your continued patience and support as we work towards securing a fair and equitable contract with American Airlines.

Fraternally,

Dan Mitchell Chairman of Stores

