

Maintenance Support Person (MSP) Work Scope

Mark Lelton
7/29/13
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2012 CBA (except items noted as "Added")

Task

Limitations

Adjustments / Clarification

Plumbing Services

Domestic Cold / Hot Systems	Isolate/Reenergize System/New Installs	Basic Stand-Alone (individual) System w/ ability to turn on/off If no valve or valve broken - mechanic required to disable and inspect system
Plumbing Fixtures (includes washroom repairs / pms)	No Limitations	Basic Stand-Alone (individual) System w/ ability to turn on/off If no valve or valve broken - mechanic required to disable and inspect system
Pumping Systems	Troubleshoot/Major System Repairs	Includes Sump Pumps / Rainwater Systems and Deicing Pads Basic Stand-Alone (individual) System w/ ability to turn on/off Hardwired System requires mechanic - no 110V or 22V plug PMs > MSP can perform but any internal checks requires a mechanic
Potable Water Systems	Electric / Control Troubleshooting	Basic Stand-Alone (individual) System w/ ability to turn on/off If no valve or valve broken - mechanic required to disable and inspect system
Sanitary Waste Water Systems	New Install/Heat Trace	Restrooms - MSP Tricheator - Mechanic Waste Water Plant - Mechanic P-Trap and Snaking Line > ceiling access or below ground requires mechanic If unsuccessful after snaking line - call mechanic
Garbage Disposal Systems	Electric / Control Troubleshooting	Basic Stand-Alone (individual) System w/ ability to turn on/off - MSP Hardwired System requires mechanic - no 110V or 22V plug
Dishwashing Systems	100% Limited	
Storm Water Systems	Below Grade Level (Ground) Repairs	Snake - MSP If unsuccessful after snaking line - call mechanic Replacement - Mechanic
Sewer / Drain Cleaning	New Install/Heat Trace/Below Grade Level (Ground) Repairs	Restrooms - MSP Tricheator - Mechanic Waste Water Plant - Mechanic P-Trap and Snaking Line > ceiling access or below ground requires mechanic > behind walls - OK If unsuccessful after snaking line - call mechanic

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Mark Wilson
7/29/13
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Task	Limitations	Adjustments / Clarification
Water Fountains	Chilled Systems w/exception of: Remove/Replace/PM's	Plug and Play - MSP Chilled Systems - 100% Limited
Ice Machines	Chilled Systems w/exception of: Remove/Replace/PM's	Plug and Play - MSP Chilled Systems - 100% Limited
Grease Interceptor	Below Grade Level (Ground) Repairs	P-Trap and Snaking Line > ceiling access or below ground requires mechanic > behind walls - OK If unsuccessful after snaking line - call mechanic
Fire Protection Systems	100% Limited	
Grease Waste Line systems	New Install/Heat Trace	P-Trap and Snaking Line > ceiling access or below ground requires mechanic > behind walls - OK If unsuccessful after snaking line - call mechanic
Added:		
Monthly Water Cabinet PMs/Valve-off Repairs	No Limitations	Basic Stand-Alone (individual) System w/ ability to turn on/off - MSP Hardwired System requires mechanic - no 110V or 22V plug
<u>Heating / A-C Systems</u>		
Chilled Water Systems	100% Limited	
Heating Hot Water Systems	100% Limited	
Domestic Hot Water Systems	No Energized Systems	Basic Stand-Alone (individual) System w/ ability to turn on/off If no valve or valve broken - mechanic required to disable and inspect system
Glycol / Water Treatment Systems	100% Limited	
Air Cooled Condensing / Fan Coil Units	100% Limited w/ exception of: PMs	No repairs
Pumping Systems (Mechanical)	Troubleshoot/Major System Failure	Delete
Air Distribution Systems (includes air filter changes)	No Limitations	Air Filter Change Only
Exhaust Systems	Electric / Control Troubleshooting	No troubleshooting
Backflow Prevention Systems	100% Limited	
Dehumidification / Humidification Systems	100% Limited	

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Mark C. Jones
7/29/13
[Signature]

2012 CBA (except items noted as "Added")	
Task	Limitations

Adjustments / Clarification

Direct Digital Control	100% Limited	
Central Control Panel Energy / Bldg Mgmt	Troubleshoot	
Air Compressor / Associated System	Electric / Control Troubleshooting	Localized Disconnect only - MSP
Electric Duct Heaters	100% Limited	
Added: Clean Strainers	No Limitations	
Mixing Box PM	No Limitations	PM Only: limited to visual inspection by MSP Mechanic performs all repairs
<u>Building Services</u>		
Exterior Walls	No Limitations	
Skylights	No Limitations	
Ventilators	Electric / Control Troubleshooting	Plug and Play - MSP Hardwired - Mechanic
Awnings & Canopies	No Limitations	No welding > <i>include welding in QAM/ WER</i>
Windows, Exterior Doors and Sidewalks	New installs & Electric/Control Troubleshooting	
Paved Surfaces	No Limitations	
Stairways	No Limitations	
Fencing	Motorized Gates / Openers	
Interior		
Walls / Partitions/Cubicles	No Limitations	
Free Standing Partitions	No Limitations	
Floor Coverings	No Limitations	
Floors / Tile replacement	No Limitations	

Maintenance Support Person (MSP) Work Scope

Mark Elsen
7/29/13


2012 CBA (except items noted as "Added")

Task	Limitations
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Adjustments / Clarification

Task	Limitations	Adjustments / Clarification
Interior Stairways	No Limitations	
Ceilings / <i>Ceiling Tiles</i>	No Limitations	
Doors/ <i>Security Door PMs</i>	New installs & Electric/Control Troubleshooting	
Windows	No Limitations	
Casework	No Limitations	
Existing Signage	Electrical Troubleshooting	Change Bulb OK - troubleshooting requires mechanic
Light Boxes/ <i>bulbs/ballast</i>	Electrical Troubleshooting	
Painting / Prep (Exterior / Interior)	No Limitations	
Added: <i>Fire Extinguisher Inspection / Repair</i>	No Limitations	Inspection only - no repairs if certification required - must be mechanic if water bottle - all repairs by mechanic
<i>Monthly Exit Lighting Inspection</i>	No Limitations	
<i>Passenger lounge repairs/Replace Chairs</i>	No Limitations	
<i>Counters: Ticket, Gates, Admiral Club and BSO</i>	No Limitations	
<i>Exhaust fans PM/repairs (restrooms, bagroom)</i>	No Limitations	Plug and Play - MSP Hardwired - Mechanic

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Mark Gleason
7/29/13
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Adjustments / Clarification

Conveyance Systems

Elevators	100% Limited
Escalators	100% Limited
Moving Sidewalks	100% Limited
Mechanical Equipment Lifts	100% Limited

Electrical Services

General Electric Requirements	100% Limited w/ exception of component replacements 277V and below
Automated Transfer Switches	100% Limited
Switchgear / Substations	100% Limited
Distribution / Branch Panel Boards	100% Limited
Transformers	100% Limited
Motor Controllers	100% Limited
Branch Circuits	100% Limited
General, Emergency and Egress Lighting	Electrical Troubleshooting
Lightning Protection System	Electrical Troubleshooting
Uninterruptable Power Source	100% Limited
CCTV Systems	Troubleshooting
Paging Systems	Troubleshooting
Access Control Systems	Troubleshooting
Telephone / Data systems >Cabling Only	No Limitations

Plug and Play - MSP
Hardwired - Mechanic


MSP to perform PM only (applies to DFW only)

Plug and Play - MSP
Hardwired - Mechanic

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Hardwired - Mechanic

Maintenance Support Person (MSP) Work Scope

Mark Cleber
7/29/13


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Jetbridges

PMs	100% Limited
Interior	Bridge Rollers Control Panel Rotunda Slats Floor Repair / Replacement Electric Panel / Controls
Exterior	Equalizer Cable Troubleshooting (E/H/M)* Welding Canopy Fall Arrest / Restraint Systems


Pre-Conditioned Air / Heater

PMs	100% Limited	Except changing air filters
Generally Applied	Troubleshooting (E/H/M)*	
Electric Cabinet	100% Limited	
Freon-based Cooling System	Regulatory License Requirement	
Plumbing	Troubleshoot & Major System Repairs	
<i>Added:</i> <i>Change all air filters</i>	No Limitations	

GPU/ KVA

All work (incl PMs)	100% Limited
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Mark Cleber
 7/29/13


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Baggage Systems

PMs	None except: PowerTurns/Slope-pallets devices/Diverters	Straight belts only
Electrical	Troubleshooting	
PLC / Computer Panel	100% Limited	
Belts	All except transport (straight) belt	MSP cannot clear bag jams
Added: Bagroom overhaul repair shop	No Limitations	

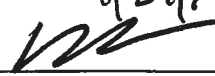
Miscellaneous

Emergency Power Generators	100% Limited	
Fire System Booster Pumps	100% Limited	
Electrical Substations	100% Limited	
Foam Fire Suppression Systems	100% Limited	
Taxiway Lighting	100% Limited	
Ramp / Taxi Line Painting	No Limitations	MSP > Painting Mechanic > Layout
Fire System Testing	100% Limited	
Hangar Doors	Equalizer Cable & Troubleshooting (E/H/M)*	
Highspeed Doors	Troubleshooting (E/H/M)*	
Tricherators	See Plumbing Services	
High Pressure Steam Boiler Systems	100% Limited	
Facility Roof	100% Limited	
Dock Levelers	Troubleshooting (E/H/M)*	
Added: PM/Repair Shop Equipment	No Limitations	Excludes All Lifts
Hazardous Waste Duties/EC	No Limitations	Same as Current Practice, in future, if a change is requested the Company and TWU, locally, will discuss.

Current Assignments - Info Only	
MIA	Fac Mechanic / MSP
ORD	PMM (MSP)
LGA	Mgmt
JFK	PMM (MSP)
LAX	Fac Mechanic
SFO	Fac Mechanic
TUL	PMM (MSP)

Snow removal on sidewalks, application of melt	No Limitations	
OSHA related (walks, meetings, paperwork)	No Limitations	
PM PPE equipment	No Limitations	SRL Inspections Only - no repairs OSHA Checklist - Discovery only, no repairs
Escort Vendors	No Limitations	

Maintenance Support Person (MSP) Work Scope

Wade Usher
 7/29/13


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<i>Keys, Locks and Cores</i>	No Limitations
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Adjustments / Clarification

Hardware Assembly only
 Installing Cores - mechanic

Mark Weber
7/29/13

2012 CBA (except items noted as "Added")
Task Limitations

Adjustments / Clarification

Task	Limitations	Adjustments / Clarification
Ground Support Equipment (GSE)		
Equipment Type		
Non-Powered	No Limitations	Towbars > all work will be managed locally but welding 100% limited Aircraft Jacks > 100% Limited All Other Non-Powered > No welding at this time - a list of non-loadbearing welding that could be performed by MSPs will be developed and discussed with the Title II at a later time
Towbarless Tractors	100% Limited	
Portable KVA	Troubleshoot & Major System Repairs & PMs	
Potable PCA	Troubleshoot & Major System Repairs & PMs	
Freon-based Cooling System	Regulatory License Requirement	100% Limited
Passenger Stairs	PMs	
Manlifts	100% Limited	
Deicers	100% Limited	
Added:		
Equipment Painting	No Limitations	MSPs limited to paint application by rolling, brush or "rattle" can
Vital Fluid Check	No Limitations	
Airport Inspections	No Limitations	Includes all paperwork and coordinators with inspectors
Escort Vendors	No Limitations	
Equipment moves	No Limitations (some training may be required)	
Bag Tractor (Gas / LPG / Electric)	No Limitations	} Minor components - MSP although Mechanic may need to diagnose Major Components - Mechanic Only Wiring Harness Transmission Steering Engine EFI Differential Brakes
Belt Loaders (Gas / Electric)	No Limitations	
	C Diesel only - 100% limited and all A/C system work unless qualified	
Vehicles (Vans ,Cars, SUV, Pick-ups, Carts, etc)		
Forklifts (Gas / Diesel / Electric)	C Diesel only - 100% limited	