

Computershare Account

AMR CORPORATION

My Holdings

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My Holdings

Employee Portfolio

The table(s) below provides you with a summary of all the holdings in your Employee Portfolio. Select the **View Account** link to manage your holdings.

Employee Grants and Awards

[View Account](#)

Description

[Outstanding Value](#)

Options

Restricted Awards/Units

Stock Appreciation Rights

Performance Awards/Units

Employee Plan Stock

[View Account](#)

Account Number

Description

Balance

[Market Value](#)

C0000048674

COMMON

[Market Data Provider](#)

Got a question?



ASK PENNY

Forgot your Employee Online password?

RECOVER

Access your other shares held by Computershare

INVESTOR CENTRE

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Tax Allocations

Tax History

Transaction History

Employee Portfolio

This table provides you with a summary of all holdings in your Portfolio. For more detailed information about each holding or to perform a transaction, please click on the details link

Your current portfolio held at Employee Online

Description	Balance	
COMMON		Details

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- Tax Allocations
- Tax History
- Transaction History

- Personal Details
- Banking Details
- Dividend Elections
- Broker Details
- Tax Information

Employee Portfolio

This table provides you with information on your current holdings. For more detailed information about each holding or to perform a transaction, please click on the holding name.

Your current portfolio

in your Portfolio. For more detailed information about each holding or to perform a

Online

Description	Balance	
COMMON		Details

Transfer to Broker

WEB TEST DEMO

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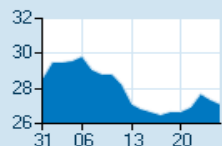
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October / November

Ticker Symbol: MSFT
EMPLOYEE SHARE PLAN
Exchange: NSQ
As at: 27 Nov 2012
Market Price: USD 27.08
 20 min delayed

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EMPLOYEE SHARE PLAN

Summary of Available Shares

Description	Number of Shares	Market Value	
Shares Available for Sale			Sell
Shares Available for Transfer			Broker Transfer Issue Shares

If you would like to have your sale proceeds delivered quicker than what is provided via postal or express mail, you can [click here](#) to provide your banking details. By doing so, you will be offered the ability to receive your proceeds electronically when you sell your shares.

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Broker Transfer

» **1. Instructions** » 2. Summary » 3. Confirmation

How many shares do you wish to transfer?

- All available shares
- Specific number of shares

Which shares would you like to transfer?

- Transfer my oldest acquired shares first (FIFO)
- Transfer my newest acquired shares first (LIFO)
- Specific share lots

You can only transfer whole share amounts to an account registered in the same name. If you would like to transfer shares to a third party, please complete and mail in the Broker Transfer Request Form available in the Downloadable Forms section. Note: If you transfer all of your shares, the fractional portion will be sold and sent to you via check.

Insert Broker you wish to transfer to:

Broker Type:

Broker Code:

Account Name: **PARTICIPANT DEMO**

Account Number:

[Cancel](#)[Next >](#)

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Broker Transfer

» 1. Instructions » 2. **Summary** » 3. Confirmation

Broker Transfer Estimation

You are transferring 10 shares from your EMPLOYEE SHARE PLAN.

Shares to Transfer

Number of shares 10

Broker Details

Broker GOLDMAN SACHS & CO

Broker DTC 5

Account Name PARTICIPANT DEMO

Account Number 123456789

Estimated Cost Basis and Tax Information

Type	Shares	Cost Basis
Non-Covered(2)	10.00000	N/A

Total shares to transfer 10.00000

Cost basis information for non-covered shares is provided as a courtesy, and on an as available basis, and has not been adjusted for events which may necessitate that you adjust these figures prior to your tax reporting.

Please re-enter your PIN before clicking on the submit button to complete your request.

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Submit

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Broker Transfer

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Please print this page for your records.

Broker Transfer Confirmation

Your request to transfer 10 shares from your EMPLOYEE SHARE PLAN has been successfully entered.

Your confirmation number: 10244819

Estimated Cost Basis and Tax Information

Type	Shares	Cost Basis
<u>Non-Covered(2)</u>	10.00000	N/A
Total shares to transfer	10.00000	

Cost basis information for non-covered shares is provided as a courtesy, and on an as available basis, and has not been adjusted for events which may necessitate that you adjust these figures prior to your tax reporting.

Direct Deposit/Wire Transfer

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Banking Details

You can manage how you receive dividend payments and sale proceeds (depending on the services offered by your company) by providing your banking instructions here. Non-US holders can request to receive their payments in a local currency, electronically or by check.

The banking information and payment instruction we have on file for you is displayed below. To provide or make changes to the banking information or payment instructions displayed below, please click the Amend link in the Payment Instruction box.

Domestic Banking Instructions [?](#)

No Details Present.

[amend](#)

International Wire Instructions [?](#)

No Details Present.

[amend](#)

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Ticker Symbol: AAMRQ
COMMON
Exchange: OTC
As at: 15 Nov 2013
Market Price: USD 11.7700
20 min delayed

Update Payment Details

> 1. Select Payment Method > 2. Payment Details > 3. Validation > 4. Confirmation

You can elect to receive either your dividend payments or sales proceeds electronically or by check in the currency of your choice. The instruction that you provide will only apply to the services offered by your company and will not apply for any shares that are reinvesting.

Please note:

1. If the fee for your selected payment method exceeds your payment amount, your money will be sent in the form of a check.
2. The name on the bank account receiving the proceeds must match the name on the shareholders account.
3. Funds cannot be wired to prepaid card accounts.
4. For incoming wires, your financial institution or intermediary banks involved in the exchange process or payment of funds may assess additional fees. Please contact your financial institution for information pertaining to such other fees it may assess or any fees of intermediary banks of which it is aware.

Select Payment Method

Select Payment:

Please select an option

Note: By requesting certain exotic currencies additional processing time is required which can affect your proceeds delivery time and currency conversion rate. Please see section 10 on the second page to follow for additional details and a complete list of exotic currencies.

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October / November

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Select Payment Method ?

Select Payment:

Please select an option ▼

Please select an option

International Wire

Electronic payment to my US bank account

Note: By requesting certain exotic currencies additional processing time is required which can affect your proceeds delivery time and currency conversion rate. Please see section 10 on the second page to follow for additional details and a complete list of exotic currencies.

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Do not include any spaces or dashes when entering an IBAN, SWIFT Code, BIC Code, CLABE, or any other bank account number. If spaces or dashes (hyphens) are entered, you will not be able to submit your instructions.

Payment Details

ABA Routing Number:

Account Number:

Re-enter Account Number:

Account Type:

Account Name:

Check this box if your financial Institution requires an intermediary to complete an electronic transfer of funds to your account.

SAMPLE CHECK



ROUTING NUMBER ACCOUNT NUMBER CHECK NUMBER

Please check with your bank to ensure that you are providing complete instructions for the delivery of your funds via Federal Funds Wire Transfer. If your bank requires an intermediary to complete the wire, you can add the instructions to your account by contacting our call center during normal business hours.

[Click here](#) to lookup your Fedwire ABA Routing Number.

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Confirmation

ABA Routing Number:

Account Number:

Account Type:

Checking

Account Name:

Bank Name and Address:

By clicking Next your transaction will be submitted. You will not be prompted to enter a password.

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Confirmation

Your request has been received we will update our records accordingly.
Please note, that Dividend Reinvestment Instructions will take precedence over all other payment instructions.

Reference Number:

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As at: 15 Nov 2013
Market Price: USD 11.7700
20 min delayed

Sell Shares

> 1. Sell Order > 2. Sell Order Worksheet > 3. Estimation > 4. Confirmation

Holding

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You can sell your holdings by completing the four steps outlined above:

 Market order

Market order: A request to sell shares at the current market price. When placed during market hours (9:30am to 4:00pm ET), a market order will be processed immediately. Market orders placed during non-market hours will be entered when the market opens.

 Limit order (Day)

Limit Order (Day): Order indicates the lowest price per share you are willing to accept for the sale. This order can only be executed at the specified per-share price or better. For a Day Order, if the order has not been executed after 1 day, any unsold portion of the sales request will be canceled.

 Limit order (GTC 30 day)

Limit Order: A Good-Till-Cancelled limit order indicates the lowest price per share you are willing to accept for the sale. This order can only be executed at the specified per-share price or better. If the order has not been executed after the specific duration, any unsold portion of the sales request will be canceled. You may also choose to cancel the request at any time prior to the expiration date.

The next page will allow you to select the number of shares and your distribution method.

I acknowledge that my sale will be conducted according to the terms and conditions of the plan. In order to submit this sale request, please select "Yes" to confirm that you are authorizing this sale.

 Yes No

Cancel

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 Yes No

Cancel

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Our records indicate that you have a current IRS form W-8BEN or W-9 on file with Computershare for this plan account. A current and separate IRS form W-8BEN or W-9 is required for all of your Computershare plan accounts. Please confirm that you have a current IRS form W-8BEN or W-9 for each of your Computershare plan accounts.

How many shares do you wish to sell?

- All available shares
- Specific number of shares
- Specific share lots

Order Type

Market order

Your shares will be sent directly to the market for sale upon acceptance of your request. However, due to market conditions, there is no guarantee that your order will be executed. There may be instances where your request is not executed or only partially executed.

How would you like your proceeds distributed?

Check Payment Options

- US DOLLAR Check

Electronic Payment Options

- Electronic payment to my US bank account

US DOLLAR

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Sell Shares

> 1. [Sell Order](#) > 2. [Sell Order Worksheet](#) > 3. **Estimation** > 4. Confirmation

Sell Order Estimation

You are about to place a market order request to sell 612 shares of COMMON .

***Please note this is an estimate based upon the actual market value of the stock.**

Transaction Details

Estimated Market Value Per Share

Estimated Total Market Value

Estimated Fees

Trading Fees

SEC Fee

Estimated Total Charges

Tax Withheld

Estimated Net Proceeds

Transaction Date

15 Nov 2013

Payment Details

Currency

US DOLLAR

Payment Method

Direct Deposit

Estimated Cost Basis and Tax Information

Type	Shares	Reportable Proceeds	Cost Basis	Est. Short Term Gain/ (Loss)	Est. Long Term Gain/ (Loss)	Ordinary Income
Non-Covered (1)					N/A	N/A

Cost basis information for non-covered shares is provided as a courtesy, and on an as available basis, and has not been adjusted for events which may necessitate that you adjust these figures prior to your tax reporting.

By clicking Next your transaction will be submitted. You will not be prompted to enter a password.

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Sell Order Confirmation

You have entered a **market order** to sell 1 2 shares of **COMMON**.

Your confirmation number is [REDACTED].

Your shares were sent directly to the market for sale. Please note any orders entered after market hours will be sent at the open of the next available trading date.

Proceeds for this sale will be sent to your account number ending in [REDACTED] 5 at AMERICAN AIRLINES FCU. Please be advised that each bank has different rules on how they handle incoming electronic deposits. Computershare does not have control over when these funds will be released and made available in your account.

Please print this confirmation for your records.

A written confirmation of this order and/or the net proceeds of this sale, less applicable transaction and processing fees, will be forwarded to you following completion of your order. We anticipate you will receive your proceeds within 5 business days of sale date.

Estimated Cost Basis and Tax Information

Type	Shares	Reportable Proceeds	Cost Basis	Est. Short Term Gain/(Loss)	Est. Long Term Gain/(Loss)	Ordinary Income
<u>Non-Covered</u> (1)						

Cost basis information for non-covered shares is provided as a courtesy, and on an as available basis, and has not been adjusted for events which may necessitate that you adjust these figures prior to your tax reporting.

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